

 Microsoft Dynamics NAV

 Microsoft Dynamics AX

 Microsoft Dynamics CRM

NaviWorld

Your partner all the way



About Us

NaviWorld Group, established since 1999, is a leading provider of Microsoft Dynamics ERP and CRM Business Solutions to Asia, Africa, Middle East and Europe regions with customers such as Carlsberg, P&G, Espirit, Jetstar Pacific Airlines , Dragger, Daido Sittipol, Kosen Fibertec, Panasonic, Ruyan Department Stores and Asia Biogas, etc

NaviWorld Group is a leading solutions provider of end-to-end integrated and adaptable business management applications for mid-sized companies and Enterprises. With ERP and CRM solutions catering for various sectors from Distribution, Retail, Services and Manufacturing.

Focusing on our customer's requirements, NaviWorld has been able to understand the thoughts behind their needs, understand the flow and acquire the process knowledge of various industries. Our 100% commitment to our customers has helped us to become one of the 'best-skilled' Business Solution (ERP) providers in the market

NaviWorld Singapore is managed by a Senior Management Team with more than 30 years of combined experience in successful ERP solutions implementations. These include complex projects to SMEs and multi-country enterprises in Singapore and the region. NaviWorld Singapore Pte. Ltd. was formed to serve the needs for high quality Microsoft Dynamics implementation and support services in Singapore and the region.



Vision - Quality, Commitment and Value

Our vision is to augment our customers' businesses by means of strategic, team, and technology based enhancements by delivering quality, commitment and value.

Our team is dedicated to providing company wide solutions that are fully based around your current needs and long term goals so the software becomes an integral part of your business place in both the short and long term.

Mission

To provide Microsoft Dynamics NAV, AX and CRM Solutions to enable our customers to optimize their business processes and improve their business performance.

Values

- We will strive to work together with our customers as our partners, understand their requirements, recommend the most appropriate solutions and communicate with them in simple to understand manner
- We believe in working as a team and a sales is not closed until customer becomes our reference customer
- The company will pay the team members to their market value. In return, we expect our team members to perform professionally in conducting their duties and works
- We are responsible to our company, our customers and the society by taking ownership of what we do and execute it to the best of our ability
- Together, we will achieve our full potential as individuals and as a company through continuous learning and improving our knowledge and skill to offer up to date and ever better services to our customers

Service Philosophy

- We believe that successful ERP and CRM project implementations require strong partnership between the managements, key users, consultants and project management
- We believe that the objective of ERP and CRM implementation is to improve business process that will lead to better productivity, effectiveness and better profitability for the business. Technologies is only a facilitating tool and it is the people who is the key driver for the improvement
- Superior project management, Top Management commitment and consultant with strong business process analysis skill make up a superior project implementation and maximize its benefit to our customers
- We believe that customizations should only be done when it is the best option after evaluating against other alternatives. Any customization that take more than 0.5 days of effort will have to be approved by our Professional Services Director



Awards and Accolades

NaviWorld Group is the Gold Partner for Microsoft Dynamics Enterprise Resource Planning.

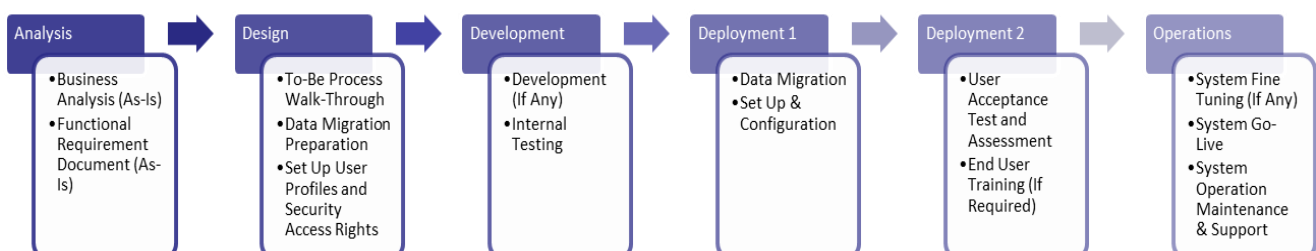
The Senior Management team of NaviWorld Singapore Pte. Ltd. accumulated combined experience of more than 30 years in Enterprise Solution implementation and business consulting.

The Group was awarded the Microsoft Dynamics President Club award for 2015 and 2016. We were one of the finalists in the Asia Pacific Regional Partner of the Year Award 2015.

Project Achievements

NaviWorld Singapore achieved the following milestones since its establishment:

- First in the region to implement NAV 2013 R2 Live on 2 Jan 2014
- Probably first in the world to implement NAV 2015 Live on 15 Oct 2014
- First in the world to implement NAV 2016 Live on 1 Nov 2015



Why NaviWorld Singapore

- We will put in effort to understand your requirement so that we can implement solutions according to your objectives with emphasis on communication with the users
- We provide solutions that best match your business requirement and management objectives to maximize the ROI of your ERP/CRM project
- We provide high quality project implementation consulting services with unsurpassed professionalism to ensure that the most effective solutions are implemented
- We provide superior project management that deliver projects on time and within budget
- We strive to bring you the highest ROI to your project by minimizing customization and provide the most cost effective solutions
- We emphasize on reliable after implementation support that enable the users to continue improve on the usage of the solutions
- We bring about Strong Regional Project experience and partner alliances in Asia Pacific Region



Why Microsoft Dynamics ERP and CRM

- Most value for money ERP and CRM solutions that are suitable for companies in various industries and sizes from SME/SMB to Multi-national Enterprises
- High availability of skilled resources in the market. Making consulting resource and trained employee highly accessible. This reduces the total cost of ownerships and increases your options
- Application source codes are given to customers. Customers do not get tied down to one particular implementation partners
- The open structure that allows development of business specific functionalities with rapid development and lower cost when they are required
- With more than 25 years of development history, Microsoft Dynamics solutions provide good balance between functionalities and user friendliness. They cover your finance, trade & logistic, manufacturing and operations and yet relatively easier to learn
- Many openly available online learning and training resource that help to lower your training and support

NaviWorld Group Organization Chart

